

# **Water Use Survey**

**The Illinois Environmental Protection Agency (IEPA) requires every water supplier to develop and implement a comprehensive cross connection control program for the elimination of existing cross connections and prevention or protection from all future cross connections. Regulations are in place to protect our drinking water systems.**

**A requirement of the program is to conduct a survey of all water customers every two years. Eureka water customers will receive a survey notification in the mail soon, if not already.**

**Please simply follow the directions on the notification for completion of the survey. There is no cost and it takes only a few moments to complete.**

- Surveys should be completed within 30 days of receipt of the notice.**

**Eureka's backflow program contractor is Aqua Backflow from Elgin, IL.**

- They specialize in cross connection control program management.**
- Note that if you have or require backflow protection, you may be notified for compliance (testing, repairs, or installations) by Aqua Backflow.**
- Contact them at 847-742-2296 or info [at] AquaBackflow.com with any questions.**

**Eureka's Cross Connection Control Program is designed to safeguard public health. We ask for your cooperation with our program, its enforcement, and any requests for information that comes from Aqua Backflow or utility staff.**